



Incorporating:



SCOPE OF THE INTEGRATED QUALITY MANAGEMENT SYSTEM

Bidvest Services T/A Bidvest Prestige, located in all provinces of South Africa provides a range of cleaning services and other auxiliary services on client's premises on a consistent basis with due regard to statutory and regulatory requirements. Regional offices are supported by a structure in the areas of human resources, training, quality and safety, industrial relations, executive management and finance including payroll.

All of the ISO9001:2015 clauses are applicable to the Organisation with the exception of Clause 7.1.5.2 Measurement traceability and Clause 8.3 Design and development of products and services for the following reasons:

- a. Measuring equipment is not utilised by the Organisation; and
- b. There is no design and development element in the services rendered by the Organisation. Service provision is done exclusively according to the agreed Scope of Work.

The integrated Quality Management System addresses the internal and external issues that can have an effect on the Quality Management System. These issues are monitored and reviewed annually.

This Scope will be made available to interested parties by way of publishing it on the Company's website. The requirements of the identified interested parties have been addressed in the integrated Quality Management System and are monitored and reviewed annually.

Continual improvement is core to the organisation's activities.

16/10/2017